



RHWYDWAITH SECTOR // THE PUBLIC SECTOR  
CYHOEDDUS CYMRU // NETWORK FOR WALES



April 2024

# PSBA – a smarter network for Wales

PSBA connects Wales’ public services, helping them to achieve more. It allows networks to work faster, improves security, enables innovation and drives collaboration.

We provide ICT network services to more than 100 public sector organisations in Wales, at almost 5,000 public sites across the country – health boards, local authorities, schools, colleges, universities, emergency services and many more.

PSBA is in tune with what your organisation needs and delivers at a competitive price.

## The PSBA promise:

- **Expertise**  
PSBA is a fully-managed, resilient Wide Area Network (WAN). If something goes wrong with your connection, our dedicated Cardiff-based team will quickly resolve the issue.
- **Security**  
Cyber-attacks can interfere with networks for prolonged periods of time, and cause major disruption. Forty per cent of malware attacks target the public sector. PSBA’s Protection Services include proactive network monitoring and attack mitigation – putting your network security at the top of the agenda.
- **Competitive market pricing – checked annually**  
PSBA is a Welsh Government-owned contract designed to deliver competitively priced network connectivity to the public sector. PSBA benchmarks its costs against other telecoms companies proactively, and works with only the most cost-effective service providers in order to deliver the best value for money to Wales.

## Why PSBA?

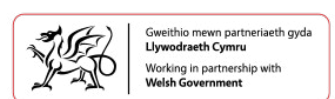
- **Cost savings**  
Join the single communications network for the whole of the Welsh public sector. PSBA is a cost-effective alternative to running multiple networks across your organisation.
- **Peace of mind**  
PSBA has served the Welsh public sector for over a decade. We set the industry standard and have a track record of using proven technologies to deliver large-scale networks which are fast, reliable and secure.
- **Reliability**  
Service Level Agreements underpin the delivery of all PSBA services. The Welsh public sector demands reliability, and that’s what PSBA delivers in the form of guaranteed network service levels.
- **Flexibility and choice**  
PSBA offers scalable services that grow as your organisation does. We offer a range of cost-effective options to enable growth if your bandwidth requirements increase.
- **Innovative new services**  
Our goal is to find innovative ways to improve the way you work. It’s done at an all-Wales level, offering economies of scale and standardising different organisations’ approaches – making things more efficient for everyone.
- **Pre-procured**  
PSBA services are available as a catalogue item.

### PSBA Teams

No3 Capital Quarter  
Tyndall Street  
Butetown  
Cardiff CF10 4BZ

[www.psb.gov.wales](http://www.psb.gov.wales)

[psba.pre.sales.team@bt.com](mailto:psba.pre.sales.team@bt.com)



# PSBA services

Service	What does it include?
Wide Area Network (WAN) Managed Service	Customer specific WAN services using MPLS VPNs, allowing site-to-site, end-to-end secure connectivity. Our customer web portal allows you full control with the ability to view statistics, modify the service, request upgrades or add new VPNs. All services are fully-managed from a Cardiff operations centre.
Connectivity	The best fibre connectivity based on your needs and premises. We have a full connectivity offering, ranging from Superfast Broadband to 10Gb Ethernet.
Security	Addressing challenges around compliance, digital maturity, risk assessment and management, and protecting information and assets. Protection services include proactive network monitoring and attack mitigation. Distributed Denial of Service (DDoS) appliances installed at PSBA internet gateways block malicious DDoS attacks from outside the network.
Overlay services including:	
<b>IPv6 routing and internet access</b>	Getting your organisation connected to our safe and secure network.
<b>Multicast VPNs</b>	Secure private network connections that your whole team can access.
<b>PSBA WebSafe</b>	Centralised content filtering hosted by BT, but controlled by you. PSBA WebSafe provides digital wellbeing and cyber security for education settings and corporate organisations to enable a safer, more secure digital environment.
<b>Roaming</b>	BT-managed authentication proxy enabling your employees to work from PSBA Roaming enabled sites and be part of the UK Govroam federation.
<b>Public Access Wi-Fi   Personal Wi-Fi</b>	Provides the capability for your organisation to give people access to online resources from public sector buildings, while allowing for a degree of governance and content moderation. The recently launched Personal Wi-Fi provides a homestyle broadband service for residents in multi tenanted buildings, such as student accommodation and care homes.
<b>HomeWorker</b>	A complete solution for agile and flexible working with dedicated WAN connectivity, managed Customer Premises Equipment (CPE), wireless access and a business-level SLA.
<b>SIP Service</b>	An alternative to ISDN type services that enables you to have incoming and outgoing voice calls provided over your data network.
<b>SD-WAN</b>	Analyses and prioritises the traffic going through your network and tailored to your organisation to suit the scale of your operations.
Specialist consultancy	PSBA's strategy development and proof of concept services will help you find the best network and associated infrastructure project solution.
Professional services	Design, implementation and support for network infrastructure and associated services.

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