



RHWYDWAITH SECTOR THE PUBLIC SECTOR
CYHOEDDUS CYMRU NETWORK FOR WALES



PSBA Roaming – seamless and secure network connectivity for public sector workers

What is roaming?

PSBA roaming enables you to stay connected when you're on the move.

It delivers a unique service to the Welsh public sector, providing secure access to home organisation systems. It means that public sector workers across the UK can travel between any participating public services' buildings and connect to the network, creating a "seamless" user experience.

Once the PSBA organisation has joined the service, secure roaming offers users full system access, whilst working at other PSBA organisations sites.

The service, as a regional operator of Govroam, broadens the availability of secure internet services across the UK. Govroam is a secure national roaming service for members of the UK public sector.

Why roaming?

In an ever more collaborative public sector, employees need the flexibility to access their resources, in multiple locations.

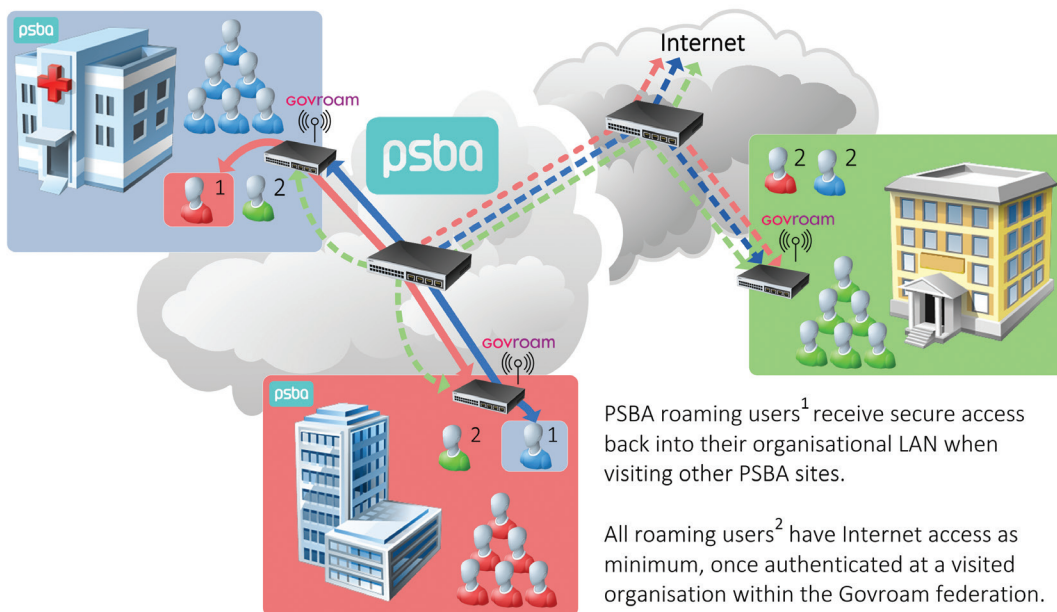
Connectivity – seamless access to your resources or internet whilst working outside of your home network.

Secure – authentication is carried out by the roaming user's own organisation, not by the PSBA.

Govroam – member of the Joint Information Systems Committee (JISC) managed Govroam service.

The technical bit

PSBA Roaming and the UK-wide Govroam Federation



PSBA roaming users¹ receive secure access back into their organisational LAN when visiting other PSBA sites.

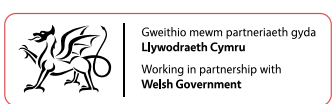
All roaming users² have Internet access as minimum, once authenticated at a visited organisation within the Govroam federation.

PSBA Teams

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Benefits

- **Authenticates users securely**
The checking of a user's identity is carried out at his/her home institution using the organisation's specific authentication service. PSBA roaming provides this as part of the JISC Govroam national service.
- **Promotes new ways of working**
Working flexibly allows staff to 'drop in' to other organisations' locations across the UK.
- **Knowledge sharing**
Promotes cross-sector inter-working between PSBA organisations.
- **Saves time on guest account management**
PSBA enabled visitors 'just connect' and are authenticated using credentials issued by their own trusted organisation.
- **Improves the potential scope of your 'bring your own device' (BYOD) policy**
PSBA roaming means your staff and visitors enjoy simplified access to wireless services, using their single authenticated profile on multiple devices.
- **Carbon savings**
Reducing business travel can have a considerable impact on your carbon footprint. Savings can also be made by operating a hot-desking model. The service also makes site-sharing a possibility. Multiple organisations could share a physical location and connect over a single standardised network.

PSBA managed service & documentation

What does a PSBA roaming managed service include?

- Managed customer premises equipment (CPE).
- System administration (including initial design and build).
- Maintenance of secure roaming resilient platform and CPE.
- Technical on-boarding.
- Troubleshooting co-ordination.
- Incident handling.
- Monitoring and reporting.

Documentation will be provided, detailing:

- PSBA organisation responsibilities, including clear service demarcation points and handoffs.
- Order process.
- Process for on-boarding.
- Fault reporting.
- Technical detail.
- Availability of service.
- Troubleshooting guide & FAQs.

“ PSBA roaming has enabled health authority and council workers to seamlessly access information and applications stored on their home organisation networks without issues. Co-located working has increased productivity as mobile workers have the ability to instantly access their essential data without compromising on security. ”

Neil Summers

ICT Infrastructure Manager for
Isle of Anglesey County Council



Next steps

Organisations are required to sign a code of practice as part of the on-boarding process. Please request a copy from your Business Development Manager (BDM).

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